

Report to the States

Title: Appointment of Jersey Care Commissioners

Introduction

The Minister for the Environment will re-appoint Jackie Hall, Angela Parry and Noreen Kent as Jersey Care Commissioners in accordance with paragraph 3 of Schedule 2 to the Regulation of Care (Jersey) Law 2014.

Jackie Hall, Angela Parry and Noreen Kent were selected and nominated as Commissioners by the Chair of the Jersey Care Commission (the "Care Commission") in accordance with paragraph 3 of Schedule 2 to the Regulation of Care (Jersey) Law 2014. The selection process was overseen by the Jersey Appointments Commission. They were appointed to serve a 3-year term, commencing on 1 January 2021. The Minister has decided to re-appoint them for a further 3-year term, expiring on 31 December 2026

A biography of the Commissioners is set out below:

Jackie Hall

Jackie is a qualified nurse (RNMH) with over 30 years' experience of working in both clinical nursing and in senior manager roles within both health and social care.

Jackie is currently a Disability Qualified member of the Tribunal Service hearing Disability Living Allowance (DLA) and Personal Independence Payment (PIP) appeals, a Specialist Member of the Mental Health Tribunal in the Southeastern Region and the Special Educational Needs and Disability Tribunal (SEND).

Jackie has previous experience as a Panel Member for the Nursing and Midwifery Council (Conduct and Competence Committee)

Jackie has considerable experience of working with children and adults with complex learning and physical disabilities and/or an acquired brain injury.

She has worked as an inspector for the Commission for Social Care Improvement (CSCI), a predecessor of CQC.

She has led and managed services registered with both CQC and Ofsted and is skilled in delivering services to the highest standards in a regulated environment.

Jackie lives in Brighton.

Noreen Kent

Noreen is a skilled and respected midwifery and nurse leader in Scotland. She has 40 years' experience of working in the NHS, a career that has spanned clinical, managerial, education and policy roles.

Noreen was Nurse Director and Executive Lead for Clinical Governance within NHS National Services Scotland, helping to shape and apply policy at national, regional and local levels. As Nurse Director within this National Board, Noreen was their senior responsible officer for the Excellence in Care Programme.

As UK Programme Director and strategic lead for 'Midwifery 2020', Noreen ensured delivery of a complex change management project across the four UK jurisdictions, on time and within budget.

At the end of 2020 Noreen completed an eight-year term as a Fitness to Practise registrant panel member and Chair with the Nursing and Midwifery Council (NMC), a role which has equipped her with considerable experience of professional regulation.

Noreen describes herself as passionate about the importance of the link between maintaining professional standards and behaviours and safeguarding the health and wellbeing of the public. She remains committed to placing the patient and client at the centre of care, striving always to improve quality and outcomes for patients and their families.

Noreen lives in Stirlingshire.

Angela Parry

Angela has worked in both strategic leadership and operational management roles in health, social care and housing, with responsibility for the quality and performance of services provided in community and residential care settings.

As an independent health and social care consultant, she leads pathway redesign and change projects, and authors strategy documents for communities, commissioning authorities and care companies across England.

An improvement specialist, Angela is experienced in using business process re-engineering to drive up performance in support environments. She has worked effectively with people with lived experience, boards, politicians, and others, setting stretching goals and priorities. Her commitment to coproduction has successfully led to cultural change, personalised care and enabled people in both community and residential settings to achieve their outcomes.

She also works as an independent peer reviewer for the Local Government Association (LGA) and for the Association of Directors of Adult Social Services (ADASS) and was part of the team that created the National Level 5 Training Programme 'Commissioning for Wellbeing' supported by Skills for Care.

Financial and resource implications

Jersey Care Commissioners are contracted to work 8 days per year at £340 per day. Time spent travelling to and from Jersey is also able to be claimed.

As detailed within P.95/2014 and provided for under the Regulation of Care (Fees) (Jersey) Order 2022, the costs associated with the functioning of the Care Commission are met partly from fee income.